

Questions – Quality Services Webinar 1

1. Where can we find the information about the Knowledge Skills and Abilities testing?

Response: The information (including supervisor guidelines) can be found on the extranet on the FY 2012 CSPD-Supervisor Information Site in Folder # 2, Staff Assessment.

2. In the spreadsheet Tina described, it was mentioned that individual staff enter data for their personal caseloads. Which supervisor should enter the data for the program?

Response: All decisions regarding data entry on this spreadsheet would be determined by the individual program. However, the spreadsheet can be used in multiple ways. A more detailed discussion will occur in the future.

3. Will the directions for the spreadsheet include step by step instructions on how to combine it with TRAD report?

Response: There will be basic instructions for combining the spreadsheet with existing spreadsheets and TRAD reports, but knowledge of Excel will be required. Also, state staff will be working with Tina to consider developing a TRAD report using this information.

4. Would you know if the spreadsheet has passed a TMHP audit successfully?

Response: No, this form is being piloted for internal use only.