

# ECI Wants to Hear from Families

Texas Health and Human Services Early Childhood Intervention



## Why does ECI need to hear from families?

Every year Texas Health and Human Services Early Childhood Intervention (ECI) asks our families to tell us how we are doing.

Hearing from families shows us where we need to make changes to better serve them.

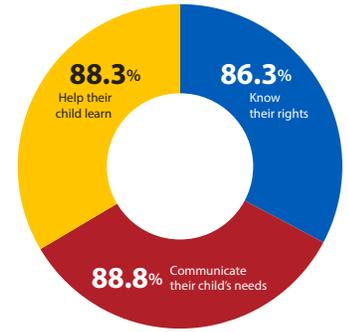


## What do we want?

ECI wants all families to:

1. Know their rights and their child's rights while enrolled in ECI.
2. Learn how to communicate their child's needs and family priorities.
3. Discover ways to help their child learn and grow every day.

Last year, the percent of families who said ECI helped them:



## Why do we need your help?

ECI's number one goal is to provide the best services we can to our enrolled families.

We need your help to reach that goal.



## How can you help?

Please fill out our short survey and tell us how we're doing. Your feedback is important to us.

If you have any questions or need assistance, please call 512-438-2900 for help.



## What families think of ECI:

"ECI has been an amazing partner to our family. Our therapists have been phenomenal. We have had so many challenges from the very beginning with a child who has such severe disabilities as ours. ECI has helped us get equipment, toys, and again, the most amazing therapists. Our physical therapist is a miracle worker and is now and forever a part of our family. Thank you so much ECI!!"

"Our child's providers are incredible. Our son is blossoming in every facet because they knew what to do at the right time. We have learned so much from them, and feel we are capable of taking the steering wheel from here, because of their leadership, dedication, and amazing example they gave us."

"I am so thankful for your team of experts. I was at my breaking point when I got in contact with this organization. I was completely overwhelmed and exhausted trying to figure everything out on my own. Our team of experts we currently have are extremely knowledgeable, patient, understanding, professional and friendly. They have all taught me and my son so much that we are both much more confident going forward."